

HSI22/015

GOVERNING BODY

Title of paper	Chief Executive's Report		
Agenda item	3	Date of meeting	6 April 2022
Director lead	Tessa Harvey, Executive Director for Performance		

Purpose	For decision	<input type="checkbox"/>
	To ratify	<input type="checkbox"/>
	To discuss	<input type="checkbox"/>
	To note/receive	<input checked="" type="checkbox"/>

Link to strategic objective	Operational service delivery Supporting people and teams Transforming services Strategic planning and engagement Developing our Integrated Care System
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Executive Summary

This month our Board agenda will include a number of issues that are relevant to the CCG and the wider health and care system as we emerge from a very challenging winter period operationally as COVID-19 restrictions have been removed gradually. Our meeting includes a focus on our key priorities:

- Ensuring a safe **winter** has been the primary priority, managing the impact of the Omicron variant on the delivery of urgent and elective care in our hospitals, on our primary care services and the operation of ambulance services
- The continued roll out of the **COVID-19 vaccination programme**. As of 31 March 2022, 92% of those aged 50 or over or those with underlying health conditions have had two doses of the vaccine with a further 91% of those eligible having had a booster. Work is progressing on the future of the vaccine programme and preparedness for future variants and boosters.
- Continued focus on **elective care and reducing waiting times** for patients whilst ensuring that plans are in place to mitigate risks of harm to patients who are having to wait longer than usual for their care.
- Looking after our **workforce** to ensure that they are able to focus on our priorities.
- Managing our **finances** within the allocations and resources available and developing our financial and operating plan with our health system partners for the year ahead.
- Continuing with the development and the establishment of the **Hampshire and Isle of Wight Integrated Care System (ICS)** and the safe transfer of responsibilities from the CCG to the Integrated Care Board from 1 July 2022, subject to the passing of legislation in Parliament.

Our June meeting will review our annual report and accounts for the past year as NHS Hampshire, Southampton and Isle of Wight CCG, and provide an opportunity to review achievements against our priorities.

Before members focus discussions on the priorities, it is important also to highlight a number of key national issues and local good news stories:

- On 30 March 2022 the final report of the independent review of maternity services at the Shrewsbury and Telford Hospital NHS Trust were published. Donna Ockenden led the review which examined cases involving 1,486 families between 2000 and 2019. The review team examined medical records and spoke to the families about their care.

[The report](#) highlights repeated failures including hundreds of cases where serious incident investigations did not take place and tragically, some cases where deaths were not examined properly. It is a difficult read with powerful testimony from families and I would encourage you to take some time to read through the findings.

As well as outlining a number of actions for Shrewsbury and Telford Hospital NHS Trust, there are also clear requirements for all maternity services in England and we will work through our partner Trusts and services across Hampshire and Isle of Wight to ensure that these are implemented.

- On 24 March 2022, many of our staff participated in a minute's silence for the National Day of Reflection, with a virtual gathering at midday. Maggie MacIsaac was proud and privileged also to observe this minute silence with our NHS Chief Executives across Hampshire and Isle of Wight.

This felt particularly appropriate because we had come together to take stock on the current phase of the pandemic, as the number of cases continues to rise among our communities. The impact is being felt across all services and our teams are once again being asked to dig deep. These are tough and unrelenting times but the resolve to tackle it together is striking. In all of our conversations and in our planning, this was the common thread.

- Findings of the [NHS Staff Survey](#) were published on 30 March 2022 and we reflect on how far we have come as one organisation whilst highlighting our potential with further improvements to enhance our experiences at work. While it is not compulsory for CCGs to take part, we encouraged everyone to complete the annual survey as part of our ongoing commitment to listening to staff. The findings help us understand where we are getting things right and areas where improvements are needed. The overall response rate is in-line with other CCGs, with 75% of us completing and returning the confidential survey. A huge thank you to everyone who took the time to respond.

It is important to acknowledge that the survey took place in the second year of facing the challenges brought by the COVID-19 pandemic. The outstanding response of individuals and teams during this period of unprecedented challenge continues to show our ability to adapt and perform incredibly well as one team. We continue to embed vital learning from the pandemic and seek feedback in a number of ways, including increasing the number of surveys we offer throughout the year. As we move forward as one Integrated Care Board (ICB) from 1 July, we will work even more closely together to drive further improvements to make Hampshire and the Isle of Wight Integrated Care System (ICS) an even better place to work.

- On 21 March 2022, Home and Well won the Customer Vulnerability Award at the Utility Week Awards. It was a great celebration of partnership working. Home and Well is a partnership project we commissioned which is run by Citizens Advice Hampshire, SSEN Distribution, Southern Water, Portsmouth Water and SGN. It provides a wrap-around service that helps vulnerable people, some in hospital and primary care, with energy poverty needs and advice or signposting for related social needs. In turn, the service aims to equip the person with the necessary support to live safely and independently. To date Home and Well has helped over 1300 vulnerable people.

- Firefighters and police officers across Hampshire have also been recognised for the important part they played in supporting vulnerable patients during the COVID-19 pandemic. A team from Hampshire and Isle of Wight Fire and Rescue Service (HIWFRS) and Hampshire Constabulary were on hand to pick up the Best Emergency Services Collaboration award for their work in intensive care units (ICUs) at the Skills for Health Our Health Heroes Awards.

In total, 27 firefighters assisted frontline medics at four of Hampshire’s hospitals by helping to care for some of the most vulnerable patients. While volunteers from Hampshire Constabulary stepped in to help at University Hospital Southampton. To alleviate pressure on NHS staff at the peak of COVID-19, hospital leaders trained the multi-agency team in putting patients onto their front to relieve pressure on their vital organs and assist breathing.

Recommendations	The Governing Body is asked to note the Chief Executive’s Report (April 2022).
Publication	Include on public website ✓