

PCCC22/016

PRIMARY CARE COMMISSIONING COMMITTEE

Title of paper	Primary Care Work Plan Update		
Agenda item	5	Date of meeting	18 May 2022
Director lead			
Clinical lead (if applicable)	Dr Nicola Decker, CCG Clinical Leader		
Author	Kirsten Lawrence, Associate Director for Transformation		

Purpose	For decision	<input type="checkbox"/>
	To ratify	<input type="checkbox"/>
	To discuss	<input type="checkbox"/>
	To note/receive	<input checked="" type="checkbox"/>

Link to strategic objective	<ul style="list-style-type: none"> Operational Service Delivery Supporting People and Teams Transforming Services Strategic Planning and Engagement Developing Our Integrated Care System
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Executive Summary	
<p>The purpose of this presentation is to:</p> <ul style="list-style-type: none"> Provide a summary of the progress of the primary care workplan Summarise the priorities and risks which will be handed to the Integrated Care Board which is established on 1 July 2022 Recommend adoption of the work programme to Hampshire and Isle of Wight Integrated Care Board <p>During 2021/22, the primary care teams across the geography of Hampshire and Isle of Wight have worked together to produce a primary care work programme in collaboration with some key stakeholders. Priorities for the next 12 months have been identified though it is recognised these may change due to the fast moving pace of change and national priorities. As an example, the Fuller report is due to be published soon which may influence some of our priorities.</p>	
Recommendations	<p>The Primary Care Commissioning Committee is asked to note the update and recommend this programme to be continued when the Hampshire and Isle of Wight Integrated Care Board is officially formed</p>

Publication	Include on public website ✓
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Please provide details on the impact of following aspects

Equality and quality impact assessment	Not applicable
Patient and stakeholder engagement	Not applicable
Financial and resource implications / impact	Not applicable
Legal implications	Not applicable
Principal risk(s) relating to this paper	Not applicable
Key committees / groups where evidence supporting this paper has been considered.	Hampshire and Isle of Wight Primary Care Programme Board

Governance and Reporting – other meetings where this paper been discussed

Committee Name	Date discussed	Outcome

Primary Care Work plan update
Primary Care Commissioning
Committee

May 2022



Purpose

- To provide a summary of the progress of the primary care workplan
- To summarise the priorities and risks which will be handed to the Integrated Care Board which is established on 1st July 2022
- To recommend adoption of the work programme to Hampshire and Isle of Wight Integrated Care Board

Context

- In the face of growing patient need, the main focus of primary care, as well as other health and care services, has inevitably been on getting services back up and running, and tackling the backlog of treatment. This has been done alongside delivering an ever evolving Covid-19 vaccine programme. Work is developing towards a more sustainable delivery model through expanding capacity and through further integration.
- Responsive, proactive and accessible primary care needs to be led by general practice. The focus on person centred, collaborative care means that services should be delivered in partnership with a wide range of professionals who are supported to better understand and deliver the health and wellbeing needs of the local communities they serve. The integration of community health, mental health and social care services with primary care clinicians is crucial. However, this integration will be effective and sustainable only if services are codesigned with GPs and communities, wrapping around a strengthened and scaled primary care delivery model.



Context

- The work programme for 2022/23 seeks to deliver a more sustainable delivery model for primary care, providing person centred care through the delivery of two key objectives:
 - Strengthen primary care capacity to improve access to services with the aim of improving our populations' overall health outcomes and reducing health inequalities
 - Adapt and integrate care across all our Primary Care Networks - transforming the delivery of services
- These support our mission that Primary Care is delivered in a person centred and joined up way by resilient teams working in Primary Care Networks and in partnership with others



Context

- The focus of this work programme is on the development and integration of General Practice whilst recognising the links with the wider primary care community. The links with the other ICS work programme are clear and it is important that these links are strengthened – particularly with the community programme where it is key for local patient care.
- Our work programme covers the Hampshire and Isle of Wight geography, recognising that local Places will adapt their ambitions according to recognised local need. Reducing health inequalities is a key theme for the programme – this is achieved through utilising a Population Health Management approach and through targeted work to reduce health inequalities for example the focus on CVD and the early detection of cancer.
- Our work programme aligns with the engagement work that has been done as part of Fuller Stocktake on Integrated Primary Care. We anticipate being well placed to support the recommendations that follow in mid May.



Mission: Primary Care is delivered in a person centred and joined up way by resilient teams working in Primary Care Networks and in partnership with others

Objective 1: Strengthen primary care capacity to improve access to services with the aim of improving our populations' overall health outcomes and reducing health inequalities

Objective 2: Adapt and integrate care across all our Primary Care Networks - transforming the delivery of services



Objectives and Strategies

Objective 1: Strengthen primary care capacity to improve access to services with the aim of improving our populations' overall health outcomes and reducing health inequalities

Strategies

- Measuring and improving access, demand and capacity
- Equitable access to services
- Reducing health inequalities and improving health outcomes

Objective 2: Adapt and integrate care across all our Primary Care Networks - transforming the delivery of services

Strategies

- Use of Population Health Management (PHM) to adaptation and delivery of services
- Self management and self care, personalised care
- Integrated care for people with complex care



Tactics (objective 1)

- Introduce an ICS wide process that gathers data in real time to report and inform about primary care status, resilience, demand on the system and to help with the evaluation of services. This will include having a greater understanding of demand and capacity to meet the needs of the local population.
- Develop a "tool kit" and localised resources to support resilience of practices, including bespoke support packages for some practices
- Implement the national access priorities which maximise patient choice and recognise our diverse communities. This includes fully utilising the community pharmacy consultation service
- Target work programmes to improve health outcomes and reduce inequalities



Tactics (objective 2)

- Utilise the Population Health Management resources to identify areas for improvement and service re-design and implement initiatives which have an impact
- Increase the options and use of services which enable self monitoring and self care for patients
- Working closely with partners in our systems such as community and acute health services, local authorities and voluntary sector organisations to support people with complex care needs
- Support PCNs to deliver the national requirements within the PCN network Directed Enhanced Service



What we are proud of...

- HIOW has a history of high quality general practice and of working in partnership with ‘commissioners’
- The passion and drive of our clinicians and managers in general practice to make a difference for their populations is still very evident
- Clinical leadership is embedded in everything we do
- The primary care teams across the ICS have developed a strong and collaborative network/team which provides a consistency of approach and enables local delivery and flexibility



The bits we are watching out for (and have plans address)

- **Estates:** The development of the multidisciplinary teams within general practice has increased the need for co-located space. There is significant variation in current general practice estates with limited capital investment. Our estates work plan looks at short and longer term options.
- **Practice resilience:** resilient teams are able to adapt and develop to the changes in demand on general practice. There are a number of factors which affect practice resilience. One of our work programme priorities is to identify resilience issues early and provide support
- **Digital infrastructure:** there have been huge changes in the digital infrastructure and there are new options becoming available all the time. Our work programme aims to respond to changes in ways of working while ensuring the systems and tools used are safe and effective
- **Pharmacy, Optometry and Dental commissioning:** From July 1st, HIOW ICB will have delegated authority for the commissioning of these three primary care contractor groups. We are developing the governance and the operating model to discharge this responsibility



Summary

- The primary care work programme is well developed
- There are existing networks and teams to support delivery at ICS and place levels
- There are identified priorities
- The risks have been identified and mitigations put in place

We recommend this work programme is adopted by the Hampshire and Isle of Wight Integrated Care Board

